

SRL:SEC:SE:2019-20/91

17 October, 2019

The Manager
Listing Department,
National Stock Exchange of India Limited
(Symbol: SPENCERS)
Exchange Plaza, 5th Floor
Plot No. C/1, G-Block
Bandra-Kurla Complex
Bandra (East),
Mumbai – 400 051

The General Manager
Department of Corporate Service,
BSE Limited
(Scrip Code: 542337)
Phiroze Jeejeebhoy Tower
Dalal Street
Mumbai – 400 001

The Secretary
The Calcutta Stock Exchange Limited
7, Lyons Range
Kolkata – 700 001

Sub: Statement of Investor Complaints for the quarter ended 30 September, 2019

Dear Sir,

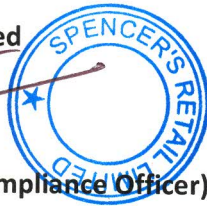
Please find enclosed a statement on investor complaints as required to be provided under Regulation 13(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulation 2015 for the quarter ended 30 September, 2019.

Thanking you,

Yours faithfully,

For Spencer's Retail Limited


Rama Kant
(Company Secretary & Compliance Officer)
FCS 4818



Encl: as above

Spencer's Retail Limited

(Formerly Known as RP-SG Retail Limited)

Regd. Office: Duncan House, 1st Floor, 31, Netaji Subhas Road, Kolkata-700 001

Tel: +91 33 6625 7600 Web: www.spencersretail.com

CIN: L74999WB2017PLC219355

Spencer's Retail Limited
(Formerly known as RP-SG Retail Limited)

Statement of Investor Complaints

1. Name of Listed Entity : Spencer's Retail Limited
2. Quarter ended : 30 September, 2019

Part A

Sr. No.	Particulars	Number
1	Number of complaints received directly including scores	0
2	Number of complaints forwarded by Investors	5
3	Number of complaints received directly from Stock exchange	0
4	Number of complaints received directly from NSDL	0
5	Total Number of complaints/comments received (1+2+3+4)	5
6	Number of complaints resolved	4
7	Number of complaints pending	1

Part B

Sr.No.	Name of Complainant	Date of Complaint	Status (Resolved/pending)
1	MS. LACHAMI BAI	24.07.2019	Resolved
2	MS.CHITRA BANERJEE & MS BHARATI DAS	02.08.2019	Pending
3	MR. VISHNU T VYAS	07.08.2019	Resolved
4	MR. JOHN S LOVELL	07.08.2019	Resolved
5	MS POOJA JOHRI	04.09.2019	Resolved

17-Oct-19



Pennubant
Company Secretary



Link Intime India Pvt Ltd
CIN : U67190MH1999PTC118368
Vaishno Chamber, 5th Floor,
Room No. 502 & 503
6, Brabourne Road, Kolkata - 700001
Tel : 033-4004 9728 , Fax : 033-4073 1698
E-mail : kolkata@linkintime.co.in
Website : www.linkintime.co.in

SPENCER'S RETAIL LIMITED

Investor Grievance for the quarter ended 30.09.2019

Date of Complaint	Complaint received from	Complaint received by	Name of the Complainant	Nature
24.07.2019	INVESTOR	LINK INTIME INDIA PVT. LTD	MS. LACHHAMI BAI	NON RECEIPT SHARES
02.08.2019	SBI CAP SEC LTD	LINK INTIME INDIA PVT. LTD - THOUGH EMAIL	MS.CHITRA BANERJEE & MS BHARATI DAS	DEMATERIALIZATION
07.08.2019	INVESTOR	LINK INTIME INDIA PVT. LTD	MR. VISHNU T VYAS	TRANSFER OF SHARES
07.08.2019	INVESTOR	LINK INTIME INDIA PVT. LTD	MR. JOHN S LOVELL	TRANSFER OF SHARES
04.09.2019	INVESTOR	LINK INTIME INDIA PVT. LTD - THOUGH EMAIL	MS POOJA JOHRI	NON-RECEIPT OF EXCHANGE CERTIFICATE

PARTICULARS	NUMBER
1) NUMBER OF COMPLAINTS RECEIVED DIRECTLY INCLUDING SCORES	0
2) NUMBER OF COMPLAINTS RECEIVED DIRECTLY FROM INVESTOR	5
3) NUMBER OF COMPLAINTS RECEIVED DIRECTLY FROM BSE	0
TOTAL NUMBER OF COMPLAINTS/COMMENTS RECEIVED	5
NUMBER OF COMPLAINTS RESOLVED	4
NUMBER OF COMPLAINTS PENDING	1

For Link Intime India Pvt. Ltd.

Suha
S.P.Guha

Head- Kolkata Operations

